



Island Pawperty Service Terms and Conditions

This Service Terms of Agreement outlines the utilization of pet care services provided by Island Property. By engaging our services, you agree to adhere to these terms for the well-being and care of your beloved pets. Please read this Agreement carefully before proceeding.

- 1. Service Confirmation:** Upon confirming your intention to utilize Island Pawperty's services, you acknowledge and agree to the terms outlined in this Agreement. The Agreement becomes effective upon the scheduling of services and remains in force until the scheduled service period is completed.
- 2. Booking and Scheduling:** To initiate service, clients are required to schedule appointments through our official website. A non-refundable deposit may be necessary to secure your booking, as specified in the service description.
- 3. Meet and Greet:** A meet-and-greet session will be arranged to help you, your pets, and our pet sitter. During this session, specific needs, routines, and care instructions will be discussed to ensure a thorough understanding.
- 4. Service Pricing:** Service pricing is outlined in the respective service descriptions. Additional charges may apply for extra pets, extended visits, holiday periods, and specific service requests.
- 5. Payment and Cancellation:** Payment for services is due upfront, as specified in the service description. In case of cancellation, refer to our cancellation policy as outlined in the Agreement.
- 6. Pet Care:** Island Pawperty commits to providing optimal attention, care, and companionship to your pets as described in the service description.
- 7. Communication:** Transparent communication is essential. Before the service period commences, clients are encouraged to convey updates or changes regarding their pet's routine, health, or behavior.
- 8. Key Arrangements:** Upon engaging our services, clients provide a spare key for secure access during the service period.
- 9. House Rules and Access:** Clients are urged to communicate house rules and property-related guidelines to ensure seamless service provision.
- 10. Safe Key Return:** At the conclusion of the service period, house keys are returned to a pre-arranged secure location.

11. Privacy and Confidentiality: Client information is held in strict confidentiality as outlined in the privacy policy.

12. Additional Services: Additional services, such as cleaning in designated space, may be provided upon request and as indicated in the service description.

13. Responsibility and Liability: Island Pawperty shall not be held liable for damages, injuries, or incidents resulting from pet behavior or pre-existing health conditions. Clients assume responsibility for any such incidents.

14. Emergency and Pet Guardianship: Clients are responsible for providing emergency contact details and designated guardianship in case of unforeseen situations.

15. Termination of Services: Island Pawperty reserves the right to terminate services if necessary for the well-being and safety of pets, staff, or property.

16. Modifications to Agreement: Island Pawperty retains the right to modify this Agreement with reasonable notice. Clients are advised to review the Agreement periodically for updates.

17. Governing Law: This Agreement shall be governed by and construed in accordance with the jurisdiction's laws where services are provided.

By utilizing Island Pawperty's services, clients acknowledge and agree to abide by the terms set forth in this Agreement. This Agreement represents a legally binding contract between Island Pawperty and the Client. For any clarifications or inquiries, please get in touch with us prior to scheduling services.

Signature: _____

Date: _____